



VIRTUOSO.
SPECIALISTS IN THE ART OF TRAVEL

Hotel KRISTIANIA LECH

Familie Othmar Schneider Omesberg 331 6764 Lech am Arlberg Austria
Tel +43 5583 25610 Fax +43 5583 3550 info@kristiania.at www.kristiania.at


KRISTIANIA
LECH



Hotel Information A to Z

Personal Booklet for

DEAR GUEST,

Your safety is of the utmost importance to us. Therefore, we would also wish to bring your attention to the very important Security, Health and Safety Information.

Please read this and make yourself familiar with the fire information on your closet doors and fire exits from your room together with other important advice designed to ensure you can relax and enjoy your stay in complete safety.

Lech and its surroundings are quite safe. But we do recommend to never leave your purse, ski pass, skis and sticks unattended. Our recommendation: Do leave your skis and sticks among your family or party while enjoying your après-ski.

Gertrud Schneider

SECURITY, SAFETY AND HEALTH IN THE HOTEL

FIRE

We do have in every guest room smoke detectors for your safety. In case of a fire, please follow the following instructions.

- Call the front desk or press the nearest fire button immediately.
- Stay calm.
- Shut doors and windows.
- Do not use the elevator.
- Leave your rooms via escape routes, which you can find on the map in your wardrobe.

Please do not smoke in your bed. Do not use electric heaters, irons or coffee machines. Please ask our receptionist for assistance.

KEYS

All our rooms have a spring lock, do not leave your key in your room. When you leave your room, please ensure that you lock the door and leave the key with our receptionist. Your room key also opens the front door. May we kindly ask you to take your key with you, should you go out for the evening. Our front door will be locked from 12.00 midnight due to safety reasons. May we kindly draw your attention to the fact that our keys are unique silver master pieces and handcrafted by an Austrian artist. (deposit of Euro 280,00 per key).

SAFE & VALUABLES

We kindly ask you to deposit valuables such as jewellery, large amounts of money, cheques and other documents (passport, flight tickets) in your safe. All rooms have their own safe, which is insured for the amount of Euro 14.600,00. The hotel declines all responsibility for any valuables not kept in the safe deposit box at the front desk. Please check whether your room-safe is open or not before leaving. Do not display cash and never leave suitcases or bags unattended.

CHILDREN

Children must be supervised by parents or nannies at all times on the hotel property.

SUN

Because of the altitude and season - although winter - the sun can be very intense and ultra violet rays can result in bad sunburn. Always use a recommended sun screen or sun block when skiing.

HEALTH CLUB

In our health club the hotel accepts no liability for any incidents or accidents. In this area slips and trips can cause serious accidents.

DOCTOR & PHARMACY

Our receptionist will assist you, should you need a doctor, dentist or an ambulance. We could also pick up your desired medicine. In Lech and Zürs you will find following physicians and specialists. All doctors do have an in-house pharmacy.

Dr Elmar Beiser (Physician)	2032 or 0664 340 84 44
Dr Reinhard Muxel (Physician)	3300 or 0664 100 93 44
Dr Harald Rhomberg (Specialist In Sports Traumatology)	22340
Private Clinic (Headed By Dr Rhomberg)	22940
Dr Christoph Murr (Zürs)	4242 or 0664 411 87 87

SECURITY, SAFETY AND HEALTH ON THE SLOPES

FIS RULES

- 1 **Consideration of others** Skiers must always behave in such a way that they neither endanger nor harm other piste users.
- 2 **Control of speed and technique** Skiers must be observant and adapt their speed and technique to suit their own ability, terrain, snow and weather conditions, and other piste users.

- 3 **Choice of skiing direction** The skier coming from behind must select his direction so that skiers in front of him are not endangered.
- 4 **Overtaking** Skiers can overtake from above or below, from right or left, but always leaving sufficient distance from the skier overtaken that he has enough room for all his movements.
- 5 **Stopping** All skiers must avoid stopping at narrow sections or at blind spots on the slope. A skier who has fallen must leave such a point as quickly as possible.
- 6 **Credentials** Any skier, whether witness to or involved in an accident, whether responsible or not, must show his credentials when an accident occurs.
- 7 **Assistance** When an accident occurs, all skiers are obliged to offer their assistance.
- 8 **Observance of signs** All skiers must observe markings and signs.
- 9 **Walking up or down** Any skier who finds it necessary to walk up or down the slope on foot must keep to the edge of the slope.
- 10 **Entering the piste or restarting** All skiers entering the piste or restarting after a stop must look uphill and downhill first to ensure that there is no danger for himself or other piste users.

SKI PISTES

Bright Blue - Easy are marked throughout their entire lengths with coloured signs that indicate their degree of difficulty. In addition, some signs also bear the number of the ski run. The slopes and secured skiing areas are marked, prepared whenever possible, patrolled and protected from atypical alpine dangers, in particular avalanches.

SKI ROUTES

Red - Moderate are marked throughout their entire lengths with diamond-shaped, orange markers positioned greater distances apart. These routes are only prepared occasionally and partially; they are only protected against

avalanches in the immediate vicinity of the markers and they are not patrolled. It can occur that these routes are iced over and skiers can encounter a lack of snow, cornices, stones etc. It is recommended that these routes only be used by skiers with alpine experience or in the company of a skiing instructor. Ski slopes, routes and spatially restricted ski areas may occasionally have additional boundary markings.

HIGH ALPINE TOURING RUNS

Black - Difficult due to the dangers that can be encountered in the high alpine regions (blizzards, avalanches, snow cornices, fog, temperature fluctuations), high alpine touring runs and other descents in open, unsecured terrain require extensive mountain experience and are only recommended when accompanied by an authorized guide. They are neither marked nor patrolled nor protected against alpine hazards. The Avalanche Control Commission can order the closure of touring area for safety reasons. If the area is not closed, this does not imply the absence of risk, and all of the precautions listed here must still be observed.

SKI SLOPE BARRIERS AND CONTROLLED EXPLOSIONS TO PREVENT AVALANCHES

It is prohibited and punishable to ski on slopes and routes that have been closed off. It is prohibited without exception to ski in forest areas and to walk or sledge on the runs. Because of the hazards caused by piste preparation vehicles and winches, the ski slopes are closed after the last control run immediately following the final ascent.

Warning! Unsafe Area! Please heed the barriers put up on some ski runs when there is a risk of an avalanche. For their own safety, visitors who leave secured areas must obtain information on controlled explosions from the management.

Warning: Controlled explosions in the skiing area to prevent avalanche during and after freshly fallen snow. - **Risk of Avalanches! Avoid Avalanches** -

Prone Areas during this time! Information is available from all valley stations and from all panorama boards next to the cable car station.

Flashing yellow light: There is the risk of a level 4 or 5 avalanche outside the prepared ski runs.

SKIING ACCIDENTS

In case of an accident, please give us precise as possible a report at the next emergency telephone, lift station or designated rescue stations. The telephone number of the mountain rescue service for each area is the following:

Lech/Oberlech	+43 (0) 5583 2855
Zürs	+43 (0) 5583 2855
St. Anton/St. Christoph	+43 (0) 5446 2352223
Stuben	+43 (0) 5582 550

PREPARATION OF SLOPES

The use of slope preparation machines is essential, even when the slopes are in use. Please keep your distance from these machines for your own safety.

Do not traverse steep slopes beneath preparation vehicles as there is a risk that they may slide downhill. Be prepared to stop immediately in blind spots, narrow sections and mountain tracks and do not enter these until you are assured that no slope preparation vehicles are heading up towards you.

GUEST INFORMATION A TO Z

ADAPTERS

10 FRONT DESK

We are pleased to help you out with adapters. Please contact our front desk for assistance. (Deposit of Euro 10,00 per adapter)

ARRIVAL & DEPARTURE

10 FRONT DESK

Your room will be at your disposal from 03.00 p.m. on. On your departure day, we kindly ask you to check out not later than 12.00 noon. If you like to have a late check out or any further information, please do not hesitate to contact the front desk. Kindly check whether your room-safe is open or not before leaving.

BABYSITTER

10 FRONT DESK

We are happy to organise an English speaking babysitter on request. Kindly contact our front desk before 12.00 noon. The price will be Euro 12,00 per hour (for two children the supplement is Euro 4,00, and the midnight supplement is Euro 18,00).

BANK

10 FRONT DESK

You will find in the centre of Lech – at a 5-8 minutes walking distance from the hotel - three banks with automatic cash machine and foreign currency exchange machine; they are open from Monday – Saturday from 08.30 a.m. – 12.00 noon and 03.00 p.m. – 05.30 p.m.

Hypobank (Visa, Euro/Master Card)	2579
Raiffeisenbank (Visa, Euro/Master Card, Diners)	2626
Sparkasse Bludenz (Visa, Euro/Master Card, Diners)	2882
Volksbank (Visa, Euro/Master Card, Diners)	3828

BANQUETING ROOMS & CONVENTIONS **10 FRONT DESK**

The KRISTIANIA offers not only privacy and a sophisticated atmosphere in a unique setting, but all technical facilities for seminars and meetings.

4 Banqueting rooms, from 2 to 30 persons, are at your disposal for meetings, seminars or candlelight dinners and cocktail parties in a private atmosphere. Please contact our front desk, we and - of course - our chef will be pleased to be at your service.

BAR **52 BAR**

At the KRISTIANIA bar our bar keeper is delighted to welcome you for a refreshing aperitif or a relaxing night-cap later in the evening. The focus of the extremely well stocked bar are malts and Austrian Schnaps. The hotel bar is open from 03.00 p.m. on (weekly piano evenings). Tipp: Please do ask for our unique malt or cognac tastings!

BATHROBES, KIMONO & BATH TOWELS **61 HOUSEKEEPING**

You will find in your room a bathrobe, Kimono and some comfortable house-shoes. Both are for your free use during your stay at the hotel. Please remember that your chambermaid is personally responsible for the return of the bathrobes. Thank you! If you would like to buy a bathrobe, please contact the front desk. If you need more or clean bathrobes or more towels please contact your chambermaid or housekeeping.

BEDS **61 HOUSEKEEPING**

If you are not accustomed to sleep "Nordic style", or should you prefer a softer mattress and some more pillows, please contact your chambermaid. If you are interested in buying our beds, please contact our Reception.

BREAKFAST **51 RESTAURANT & ROOMS SERVICE**

Start your day with a freshly ground coffee and choose whatever you wish for breakfast. Breakfast is served from 08.00 a.m. – 11.00 a.m. in our 3 dining

rooms. On request breakfast can be served in your room. Please call room service or our restaurant and do have a look into our room service menu.

BUS & KRISTIANIA STOP **10 FRONT DESK**

Our local bus not only connects the various parts of Lech, but is also the new ski bus connection from Valfagehrbahn/Alpe Rauz to Zürs and back. The best part is, the bus fare is free for KRISTIANIA guests. Please contact the front desk for further information. In the info box in your room you will find a bus schedule.

CAR RENTAL **10 FRONT DESK**

Please contact the front desk for details.

CASHIER/HOTEL BILL **10 FRONT DESK**

For all information about your hotel bill do not hesitate to contact the front desk.

CLEAN UP SIGN & DO NOT DISTURB SIGN **10 HOUSEKEEPING**

You will find in your room a "Clean up & Do not disturb" sign for your chambermaid. May we ask you to place the clean up sign on the door handle when you leave your room so your room can be cleaned immediately.

CHURCH SERVICE **10 FRONT DESK**

Please contact the front desk for detailed information.

Lech old church	Monday, Wednesday, Friday 05.15 p.m. Sunday 09.30 a.m.
Lech new church	Saturday 05.15 p.m. Sunday 05.15 p.m.
Zürs	Sunday 05.15 p.m.

CREDIT CARDS **10 FRONT DESK**

We accept following credit cards, traveller cheques or cash payments. American Express, Diners Club, Eurocard & Mastercard, Visa Card

DINNER

51 RESTAURANT & ROOM SERVICE

Dinner is served from 07.00 p.m. to 10.00 p.m. Our restaurant team is looking forward to welcoming you and has already reserved a table for you. In the restaurant's three dining rooms you are pampered according to every virtue of Austrian hospitality. Excellent and selected Austrian cuisine and finest wines are as natural to us as the personal and attentive service. Our dining rooms are non smoking. We kindly ask you to dress smart elegant for dinner. In addition to our 3 menus of choice including a vegetarian one, you have the possibility to choose from our à la carte list and compose your own menu. Membership in "Small Luxury Hotels", "La Confrérie des Chevaliers du Tastevin" and "Johansens" is both a challenge and a hallmark. On request dinner can be served in your room. Please do contact room service for your orders and do have a look into our room service menu.

DINNER RESERVATIONS

10 FRONT DESK

We are pleased to take your dinner reservation, should you like to invite friends for dinner. You also would oblige us by informing us in advance should you prefer to go out and not have dinner with us.

DOCTOR & PHARMACY

10 FRONT DESK

Our receptionist will assist you, should you need a doctor, dentist or an ambulance. We could also pick up your desired medicine. In Lech and Zürs you will find following physicians and specialists. All doctors do have an in-house pharmacy.

Dr Elmar Beiser (Physician)	2032 or 0664 340 84 44
Dr Reinhard Muxel (Physician)	3300 or 0664 100 93 44
Dr Harald Rhomberg (Specialist In Sports Traumatology)	22340
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Dr Christoph Murr (Zürs)	4242 or 0664 411 87 87

DRY-CLEANING

10 HOUSEKEEPING

The pick-up service for dry-cleaning is on Mondays and Thursdays, except holidays. Please contact your chambermaid or the front desk.

ELECTRICITY

220 V main supply. The razor socket in the bath room cannot be used for hair dryers and irons. Should you require an adapter, please contact our receptionist.

E-MAIL & NOTE BOOK

10 FRONT DESK

Enjoy high speed wireless internet access in all our guest rooms and public rooms. For more information, please contact our front desk. We will deliver Incoming e-mails, immediately to you. Please do ask for your personal code at the reception desk. Our E-mail address is kristiania@lech.at. Enjoy glimpses of the Kristiania and find us on www.kristiania.at. Should you have your personal note book with you, adaptors (deposit Euro 10,00) are available at the front desk. Certainly it is possible to borrow a notebook (deposit Euro 50,00 per day) at our reception.

EMERGENCY & SOS

10 FRONT DESK

Call the front desk immediately.

ESCAPE ROUTES

10 FRONT DESK

You will find a map in your wardrobe, in case of emergency please follow the instructions!

EXCURSIONS

10 FRONT DESK

The front desk will be pleased to be at your service and will help you book excursions. You will find a universe of possibilities!

FAX **10 FRONT DESK**

Our receptionist is happy to send your facsimiles. Per impulse we charge Euro 0,60. Fax sheets are available at the Front Desk. Incoming facsimiles will be delivered directly to you. Our facsimile number is +43 5583 3550.

FLIGHT & TRAIN INFORMATION **10 FRONT DESK**

Our receptionist will be pleased to assist you with flight reservations, flight reconfirmations as well as all travel information.

FOREIGN MONEY EXCHANGE **10 FRONT DESK**

Most common currencies can be changed at the front desk.

GERTRUDS TIPPS **10 FRONT DESK**

Gertrud is pleased to tell you her tips:

Susanne Kaufmann Cosmetic Susanne KaufmannTM products are based on the traditional knowledge of plant remedies from the Bregenzerwald area and manufactured using the most modern production processes.

Snowshoeing Tour Enjoy the beauty and pure nature of our winter landscape with snowshoes.

Arlberg Cookbook A very special cookbook with exclusive receptions of the Arlberg region.

Lenai & Linai Please visit the special and exclusive boutique of Sonja Kaufmann. The Designer of Lech works especially with wool and felt.

HOMEPAGE & NEWSLETTER **10 HOUSKEEPING**

Please visit our brand new homepage www.kristiania.at, to get more informations about our services, e.g. our online-shop. Don't miss our news and do registrate you for our newsletter. Please contact our reception.

HOUSEKEEPING & CHAMBERMAIDSERVICE **10 HOUSKEEPING**

Please contact your chambermaid if you require additional blankets, coat-hangers or bath towels. A sewing service for minor repairs is also available.

ICE **51 ROOM SERVICE**

May be ordered from room service.

IRRITATING GADGETS & MOBILE TELEPHONES **10 FRONT DESK**

In deference to the wishes of the majority of our guests, the use of portable telephones in the dining in room areas of the KRISTIANIA is not permitted. For those wishing to have meetings involving several people or intrusive papers, private rooms may be available. Please ask at the front desk for assistance.

KAMINZIMMER

The Kaminzimmer our new Restaurant is perfect for a private dinner party, Fondue Evening, romantic diner à deux or a fine après diner glass of splendid port, cognac, single malt or Austrian Schnaps. Please do ask our Maitre d' hotel for details.

LAUNDRY SERVICES **10 FRONT DESK**

All your laundry will be done at the hotel laundry. Your laundry will be returned on the following evening. Please use the laundry list in your room and place it in the laundry bag with your laundry. Kindly contact your chambermaid or the front desk. (price list see laundry bag)

LOST & FOUND **10 FRONT DESK**

Please do contact the front desk.

LOYALTY PIN FOR REGULAR GUESTS **10 FRONT DESK**

Our regular guests are awarded with a pin of honour and a certificate to show our recognition and thanks for their special loyalty. Silver Lech pin – 10 years, golden Lech pin – 15 years, ruby Lech pin – 25 years, sapphire Lech pin – 35 years, diamond Lech pin – 45 years. A stay in Lech of 7 consecutive days is required.

LUGGAGE & LUGGAGE STORE

10 FRONT DESK

For your luggage please contact the front desk or housekeeping. Luggage you do not need can be stored in separate rooms.

LUNCH

51 RESTAURANT

Our kitchen is open all day. For lunchtime we will serve you snacks or light dishes from our lunch menu. We are looking forward to seeing you.

Kristiania S Spa & Mood Food Creative cuisine for all senses today healthy nutrition is blended with well-being and quality of life the balance between body (Spa Food) and Soul (Mood Food).

Spa Food a Symbioses between health and wellness. Light dishes, selected with care and prepared to perfection - improve health and elevate performance

Moody Food Especially during the Winter time a real feast for the feelings - celebration for the soul. Carbohydrates can work wonders when spirits are low. Sweet pleasures can help to revive the tired body.

MAIL

10 FRONT DESK

Your personal mail can be collected from the front desk. Our receptionist also will accept outgoing mail and sells postcards and stamps. You will find writing paper and fax paper in your room. Should you need more; kindly contact the front desk.

MASSAGE

10 HEALTH CLUB

Indulge yourself with a massage! With our highly qualified and experienced therapist you are in the best hands. He offers a variety of massage techniques. (Please do have a look into our Spa Guide).

MEETING ROOMS

10 FRONT DESK

For those wishing to have meetings involving several people or intrusive papers, various private rooms may be available. Please contact our receptionist for help.

MESSAGES

10 FRONT DESK

Personal messages will be immediately delivered to you by the front desk.

NEWS OF LECH

In the last 5 years the lift companies have invested a good 50 million euros to build up the lifts and snow-making machines as well as in the infrastructure on the mountain. As of the winter of 2005/06, 86 modern cable cars and lifts, with 280 km of ski slopes and 180 km powder snow runs can be accessed with the Arlberg ski pass. The ski bus is also included. New 06/07 - Galzigbahn in St. Anton am Arlberg. This building of the Arlberg Cable Car Company is once again setting high standards for the future. Breathtaking technology is only one of the highlights of the new gondola. The architecture of the bottom station of the new Galzigbahn is as well fascinating.

NEWSPAPERS

10 FRONT DESK

Kindly, let us know which daily newspapers you would like to read. We are delighted to organise your preferred and personal newspaper for breakfast. Please contact our front desk.

PARKING

10 FRONT DESK

We offer valet parking to our guests. But your vehicle can also be pampered at the Mühle parking, where we are holding parking spaces for our guests. The price is Euro 15,00 per day.

PETS/DOGS

10 FRONT DESK

"Well brought up" dogs are very welcome at the KRISTIANIA. Please book our Pet Service D.O.G. The charge for dogs is Euro 30,00 per night plus a non refundable Euro 100 cleaning fee. The service can be enhanced with private dog school lessons, a vet appointment or a grooming service individually designed according to your wishes. Tipp: Please help to keep Lech clean! To keep from spoiling the pleasure of those walking on our hiking trails

and sidewalks, Lech provides special dog toilets. Extra bags are available at all dog toilets, but our front desk can supply you with bags as well.

PHOTOCOPIES **10 FRONT DESK**

Please contact the front desk, we will be happy to make copies for you.

PRALINÉES / HOMEMADE GIFTS **10 FRONT DESK**

Our Chocolatier makes homemade pralinées using his own creative ideas. If you wish to take some home, as a present, these chocolates can be packed "in little wood boxes" at the front desk. Certainly we will wrap up the boxes for you. If you wish you can as well have a big box and combine pralinées with other gifts, available at the Hotel.

A Box with 4 Pralines Euro 9,00

A Box with 16 Pralines Euro 28,00

PRE-RESERVATIONS **10 FRONT DESK**

Do you already have plans for your next winter adventure? – We should be pleased to assist you to reserve a room in another "Small Luxury Hotel of the World" or to pre-reserve a room for you at the KRISTIANIA for next winter or even before. Do not hesitate and let us know your wishes!

PRESSING SERVICE **10 HOUSEKEEPING**

Kindly contact your chambermaid or the front desk for assistance. For safety reasons it is not allowed to use irons in the guest rooms. Your chambermaid will do the pressing for you. (price see laundry bag)

RADIO **10 FRONT DESK**

You will find in your room a list with Radio channels as well as a current Radio Guide programme.

ROOM SERVICE/IN-ROOM-DINING **51 ROOM SERVICE**

Around the clock our room service provides you with everything you require (breakfast, lunch, five o'clock tea, dinner etc.). Please call room service or our restaurant. and do have a look into our room service card.

SCA – SKI-CLUB ARLBERG **10 FRONT DESK**

The SCA, founded on January 3rd, 1901, is certainly one of the most renowned and successful ski clubs in the Alps. Would you like to become a member? If you have been a Arlberg guest for 3 or more years please contact Mr. Othmar Schneider personally. Weekly meetings! Kindly contact the front desk for further information.

SEVENTIES SPA, SAUNA & IN ROOM SPA **53 SPA**

Seventies Spa We invite you to our small, but very exclusive Seventies Spa.

You can use it public or, as you wish, private. We do recommend a pre-reservation. Our whirlpool and sauna/saunarium are free of charge. The Club can be reached easily by elevator "Spa". You will find bath towels at the Health Club. Should you prefer out door activities besides skiing, maps for hiking and cross country tours are at your disposal.

In Room Spa Step into a heaven of peace and harmony - our qualified therapist offers unwinding or invigorating massages, bathes with finest natural SUSANNE KAUFMANN oils and in room spa treatments tout privé or the KRISTIANIA ritual, our signature treatment. All this services will be personalised according to your individual wishes. Please contact our therapist or the front desk for more information or do have a look into our spa butler. Tipp: We do recommend to relax at least 30 minutes before your treatment an if you like do-it-yourself, a SUSANNE KAUFMANN body peeling.

Personal Coaching Our personal coach is delighted to inform you and to provide you with tips as well to take you for Nordic walking, Yoga or jogging warm ups.

SMALL LUXURY HOTELS

10 FRONT DESK

A world apart. We are delighted and proud to be a member of Small Luxury Hotels of the World. Every Small Luxury Hotel has been carefully selected before it is invited to become member. Two of the many qualities Small Luxury Hotels and the Kristiania look for, are paramount: the dedication to the highest standards of excellence and the unique independence and character of the hotel and its management.

Only highest quality inspires! In combination, these two essentials of membership set Small Luxury Hotels apart from all others; the courtesies and comforts you enjoy in the Kristiania, can confidently be expected in any other Small Luxury Hotel. There are 250 and more of them located in over 50 countries in all six of the habitable continents of the world. Your choice is immense; from the exuberance of snow, surf, and safari resorts to the more sedate elegance of grand country houses, from exciting capital cities to distant coral cays - whatever you are looking for, you will find it. And having found what you are looking for in the directory in your Kristiania or Small Luxury Hotel guest room or via the internet www.slh.com, making a reservation is easy. Bon voyage!

SOLARIUM

10 HEALTH CLUB

How about a sun bath? – Enjoy our solarium and get a lovely sun tan! Coins for the solarium are available at the solarium room. We charge you Euro 10,00 per coin (20 minutes).

SOUVENIRS & GIFTS & COSMETICS & BIRDHOUSE

10 FRONT DESK

With great pleasure we will help you to organise the appropriate gift. We are looking forward to seeing you at the reception, are pleased to take your orders and will safely gift wrap at the front desk. May we recommend you for a special souvenir from Austria:

SHOESHINE SERVICE

10 HOUSEKEEPING

You will find in your rooms a Ludwig Reiter shoe cleaning and polishing kit as well as a shoehorn for your shoes. Housekeeping will be pleased to clean

and polish your walking-shoes, please put them in front of your room door before 08.00 a.m. or contact the front desk.

SHUTTLE-BUS – BUS

10 FRONT DESK

SKI & SKI-BOOTS

10 FRONT DESK

In the basement you will find a ski and ski boot room with entrance as well as a table to wax your skis. Should you prefer to leave your skis and ski boots in town, we do recommend Strolz Ski service or Sportalp. They are happy to keep and service your skis and ski boots overnight.

SKI PASS

10 FRONT DESK

For KRISTIANIA guests ski passes are issued direct at the Reception. Please contact the front desk for your guest card. You will find in your room a detailed price list (Lech information booklet). You do not need a photograph for your ski pass.

SKI-SCHOOL LECH

10 FRONT DESK

Take part in the ski courses offered by the renowned Lech Ski School with their approximately 300 certified ski instructors. They will instruct you in the state-of-the-art methods applied by the world-famous Arlberg Ski School. We are pleased to arrange private lessons for you. Please call the front desk for further details. In the Lech information booklet in your room you will find a price list showing in addition to the standard programme special Ski School arrangements. By the way the ski school does accept credit cards!

TENNIS & SQUASH

10 FRONT DESK

We are happy to reserve a court at the tennis centre Lech. Please contact our receptionist.

TELEPHONE

10 FRONT DESK

At your disposal you have a state of the art system offering you the possibility to dial local and long distance calls yourself. To make out going calls dial "0"

before selecting the external number. Our telephone system charges you per impulse Euro 0,50.

For in-house calls please dial the desired room number (2 digits). Do not dial "0". Should you expect calls, please note that it can be dialed direct to your room (room no. – extension no. e.g. 2561-44). For further information please call the front desk. Your calls are automatically registered and charged to your hotel bill.

IMPORTANT INTERNATIONAL AREA CODES

Germany	0049
Netherlands	0031
Australia	0061
Norway	0047
Belgium	0032
Sweden	0046
France	0033
Switzerland	0041
Great Britain	0044
USA	001
Italy	0039
Greece	0030
Spain	0034
Portugal	00351

In case of emergency inside the hotel 10 or 47

TELEVISION & VCR & DVD PLAYER

If you would like to have a VCR or DVD Player, please contact the front desk.

DVD LIBRARY

The hotel offers a complimentary DVD Library. Guests of all ages will be able to relax in their luxury guest rooms or exquisite suite and enjoy an adventure

in a blockbuster action thriller or lose themselves in a magical movie moment. Choose from over 300 new and classic films offered in a variety of languages. Don't forget to order popcorn from room service!

THE CLUB

As a guest of Small Luxury Hotels of the World, we invite you to become a member of The Club - our luxury service for the distinguished traveller. Each hotel is giving you the opportunity to express your individuality, so that every time you stay with us you will enjoy a completely personalised experience. Whether it be your favourite drink or your preferred suite - the choice is yours! You will also receive extra recognition at every one of our luxury hotels, as well as a number of other exclusive Club benefits. Please do find detailed information on www.clubslh.com

UMBRELLAS

10 FRONT DESK

Even though it "never" rains in Lech, umbrellas are in your room at your disposal free of charge for the duration of your stay.

WAKE UP CALL

10 FRONT DESK

We are pleased to give you a wake-up call, just let us know your preferred time. Please ask for it at the front desk. Moreover you can make a wake-up call by yourself (dial *55* and the desired wake-up time, e.g. *55*071 for 07.10 a.m. or 73 183 for 06.30 p.m.).

WINE LISTE

51 RESTAURANT & ROOM SERVICE

The KRISTIANIA s bountiful wine collection features more than 300 labels - nearly 7000 bottles - from Europe's finest vineyard, offering such pleasures as Château Lafite Rothschild, Puligny-Montrachet, Brunello Biondi Santi, Sassicaia but emphasizing Austrian wines.

LAST BUT NOT LEAST

Your suggestions and ideas are welcome at any time. Please do not hesitate to tell us your wishes!